

Chapter 9—Installing an archived database

Introduction

This chapter describes how to install an archived Customer Database in a designated Option 11C using the Software Delivery (PCMCIA) card.

How to install an archived database

Summary of steps

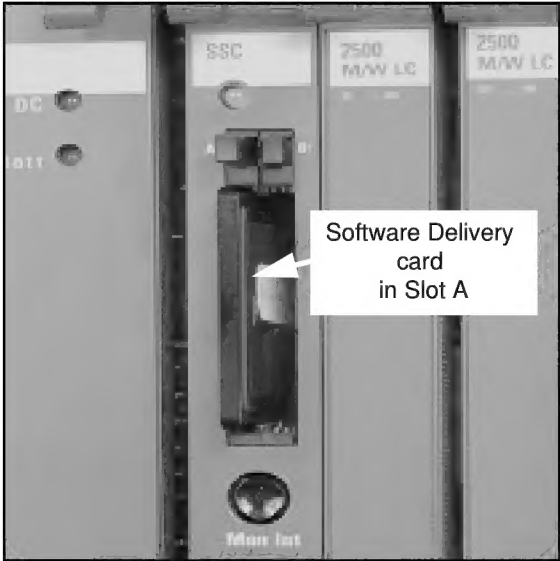
The archived customer database installation steps are summarized in the following list. They consist of:

- Checking to make sure the Software Delivery card is installed.
- Selecting the Utilities menu.
- Selecting Install Archived database option.
- Loading the database.

Installing the database

The following procedure describes how to install an archived database using Software Delivery card.

Customer Database Installation Procedure

Step	Action
1	If not previously done, install the Software Delivery card in the socket in the faceplate of the System Core Card. <i>Note:</i> This Software Delivery card must be the same one that was used to upgrade this Option 11C. It must not have been used to upgrade a subsequent Option 11C because the Security ID will no longer match and the “undo” function will fail. To install the Software Delivery card: • Insert the Software Delivery card in slot A of the PCMCIA socket located in the faceplate of the NTDK20 System Core card. Gently press on the Software Delivery card until it is firmly seated. 
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Customer Database Installation Procedure (Continued)

Step	Action
2	Select the method of invoking the Software Installation Program.
	There are two methods of invoking the Software Installation Program: • By using the UPGRADE command in Overlay 143 —or— • By pressing the 'control' and 'I' keys on the keyboard when prompted after the Software Delivery card is installed.
If	Do
you wish to invoke the program using Overlay 143	Step 3
you wish to wish to invoke the program when prompted	Step 4
—continued—	

Customer Database Installation Procedure (Continued)

Step	Action														
3	Invoke the Software Installation Program using Overlay 143. Note: Perform this step only when using the Overlay 143 to invoke the Software Installation Program. To invoke the program during a SYSLOAD, skip this step and do Step 4. Login to the system by entering LOGI<cr> then proceed with the following: Note: The response to PASS? is unique to each system. The response shown below is an example. <table><tr><th>Prompt</th><th>Response</th></tr><tr><td>PASS?</td><td>0000<cr></td></tr><tr><td>.</td><td>LD 143<cr></td></tr><tr><td></td><td>UPGRADE<cr></td></tr></table> <table><tr><th>If</th><th>Do</th></tr><tr><td>SOFTWARE INSTALLATION PROGRAM message appears</td><td>Step 5</td></tr><tr><td>SOFTWARE INSTALLATION PROGRAM message does not appear</td><td>Repeat Step 3 (this step) and make sure correct information is entered</td></tr></table>	Prompt	Response	PASS?	0000<cr>	.	LD 143<cr>		UPGRADE<cr>	If	Do	SOFTWARE INSTALLATION PROGRAM message appears	Step 5	SOFTWARE INSTALLATION PROGRAM message does not appear	Repeat Step 3 (this step) and make sure correct information is entered
Prompt	Response														
PASS?	0000<cr>														
.	LD 143<cr>														
	UPGRADE<cr>														
If	Do														
SOFTWARE INSTALLATION PROGRAM message appears	Step 5														
SOFTWARE INSTALLATION PROGRAM message does not appear	Repeat Step 3 (this step) and make sure correct information is entered														
4	Invoke the Software Installation Program when prompted. Note: Perform this step only when invoking the Software Installation Program when prompted after the Software Delivery card is installed. To invoke the program using Overlay 143, disregard this step and do Step 3 instead. Invoke a system reload (SYSLOAD) by setting the circuit breaker on the front of the power supply in the main cabinet to OFF then to ON. Note: When the FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM message appears a response must be entered within 5 seconds to invoke the Installer Setup Program. During SYSLOAD, the following prompt will appear:														
—continued—															

Customer Database Installation Procedure (Continued)

Step	Action	
	Prompt	Response
	FIVE SECONDS TO ENTER CONTROL-I TO INVOKE SOFTWARE INSTALLATION PROGRAM	Press and hold 'control' key and press 'I'
5	Select Utilities from the Main Menu.	
	Software Installation Main Menu 1. New System Installation or Option 11/11E Upgrade - From Software Daughterboard 2. System Upgrade 3. Utilities 4. New System Installation - From Software Delivery Card [q]uit, [h]elp or [?], <cr> - redisplay	
	Prompt	Response
	Enter Selection:	3<cr>
6	Select item 6 from the Utilities Menu.	
	Utilities Menu: 1. Restore Backed Up database 2. Archive Customer defined databases 3. Install Archived database 4. Review Upgrade Information 5. Clear Upgrade Information 6. Undo Installation 7. Flash Boot ROM Utilities 8. Current Installation Summary [q]uit, <cr>current menu, [m]ain, [p]revious menu,	
	Prompt	Response
	Enter Selection:	3<cr> (Install Archived database)
—continued—		

Customer Database Installation Procedure (Continued)

Step	Action
7	Select the Customer Database. Customer Database Archives available: 1. Company.ABC 2. XYZ.Offices 3. Green.Packaging [q]uit, [m]ain, [p]revious menu, <cr> - redisplay Prompt Response (example) Enter Selection: 3<cr> (Install Green.Packaging database)
8	Confirm database selection. Prompt Response (example) Green.Packaging database selected for restore? y<cr> (yes) n<cr> (no) If Do response was y Step 9 response was n Step 7
9	Restore the archived database. Restoring Archived database to Primary drive... Restore successful. System Restart required to activate database. If Do restore was successful —End— restore was not successful Step 5 —End—